

5 DAYS CERTIFICATE PROGRAMME ON NATIONAL QUALITY ASSURANCE STANDARDS

**(NQAS) 2024
[PHYSICAL MODE]**



Date

26th to 30th
NOVEMBER-2024
[Tuesday to Saturday]

ORGANISED BY



**Academy of
Hospital
Administration**

(Institute of Healthcare Management Training & research)

**VENUE: AHA HOUSE,
NOIDA (U.P)**

NQAS PROGRAMME BACKGROUND

As you are aware, that National Health Resources Centre [NHSRC] Ministry of Health and Family Welfare, Govt. of India has come up with its quality standards known as Standards for Public Health Facilities wef 2013. These are applicable presently for District Hospitals, CHC"s, PHC"s & Urban PHC"s. Additionally there are LaQshya, SUMAN, MusQan Standards.

Academy of Hospital Administration (AHA), the renowned & largest Professional Body of Hospital Administrators has been on the forefront of training providers for Quality Management Systems in Healthcare through its various capacity building programmes.

AHA has launched the certificate programme in "**National Quality Assurance Standards (NQAS)–For public health facilities**" in 2018. The programme is focused on upgrading the knowledge of the quality practitioners so that they can lead/ assist any healthcare quality assurance related project in public healthcare facilities.

The course has didactic learning methodology & case based learning sessions continuously guided by qualified experts on NQAS standards followed by a programme end assessment test of candidates, for certification purposes. There are no written assignments for submission in this programme. Through the course content & hands-on training sessions, participants will acquire the essential knowledge & skills to manage the quality needs of a healthcare organization in the current dynamic environment of hospitals

SCOPE

The course covers above National Quality Assurance Standards as issued by the Ministry of Health Family Welfare Govt. of India. This course also provides guidelines on the implementation of NQAS Standards, conducting assessments & use of quality tools for the sustenance of quality. Virtual facility rounds have been planned for better understanding of the standard requirements. DH, CHC, UPHC, PHC & HWC (SC) standards are covered. The NQAS standards have undergone repeated changes/ up-gradation to include more departments and also to include more issues wrt quality & safety. LaQshya, MusQan, Suman, AEFI Surveillance, Kayakalp awards are also covered in AHA programme. Practice sessions for better understanding of the concepts are also organized during this programme.

ELIGIBILITY CRITERIA

- Medical/Dental graduates & Post graduates from a Medical/Dental Institutes of India or other countries, recognized by MCI/DCI. Graduates in the alternative system of medicine [AYUSH].
- MBA degree or PG Diploma in Hospital/ Healthcare, Financial, Material, Marketing Quality or Personnel Management.
- Graduates & postgraduates in nursing & pharmacy or having similar technical skills in other health sciences.
- Graduates & postgraduates in other disciplines (Pharmacy/ stores/ Bio medical engineers) with experience in working in the health care industry.
- Students pursuing Masters/PG diploma in Hospital management/Administration.
- Candidates working in the capacity of quality consultants/ managers/ resource persons in the healthcare quality divisions.
- Candidates can be sponsored by the State & District Quality Committees as well by various SIHFW. This programme is of immense benefit for the staff of the HCOs going in for NQAS/ LaQshya/ MusQan/ Suman/ HWC-SC/ KayaKalp Certification

OVERALL APPROACH

VENUE

The training shall be conducted at AHA HOUSE, C-56/43, INSTITUTIONAL AREA, SECTOR- 62, NOIDA UP 201301. This is a well-equipped head-quarter of AHA with in- house lecture halls/ conference rooms & residential facilities for the participants.

TRAINING SCHEDULE

BATCH NAME	PROGRAMME DATES	LAST DATE TO APPLY
NQAS/CC/2024/04	26th to 30th Nov- 2024	20th Nov - 2024

Fee structure:

NON-RESIDENTIAL CANDIDATES

Rs. 15,000/-[Rupees Fifteen thousand only]*[inclusive of GST, Lunch & two tea, Course material, Faculty fee, Evaluation test, certificate & Group photo].

RESIDENTIAL CANDIDATES

Rs.22,500/-[Rupees Twenty Two thousand five hundred only]*[inclusive of GST, Boarding and Lodging inclusive of B'fast, Lunch, two tea & Dinner for 5 days -Twin sharing basis AC Rooms with attached toilet-bath, Course material, Faculty fee, Evaluation test,certificate & Group photo].

Academy of Hospital Administration have its own guest house in AHA House, NOIDA where thirty two candidates can be accommodated in double bedded AC rooms. Residential facilities are provided on first come basis till the same are exhausted.

[Registration Fee once paid shall not be refunded].

*There is 10% discount (INR 1,500/-) from the academic fee only, for AHA members.
(Please quote your MAHA/AMHA/SMAHA No.)*

Programme fee can paid online NEFT/RTGS in the following account:

ACCOUNT NAME	ACADEMY OF HOSPITAL ADMINISTRATION
NAME OF BANK	STATE BANK OF INDIA
ACCOUNT TYPE	SAVING
ACCOUNT NUMBER	31569221423
IFSC CODE	SBIN0005222

PROGRAMME INCLUSIONS:

- Each candidate shall be provided with a programme kit including one hard copy of the background material.
- Lunch & two tea sessions for all participants.
- Additionally for the residential candidates, hostel stay on Double sharing basis for five nights including breakfast & dinner per day.

ANNEXURE- A BOE MEMBERS & FACULTY DETAILS OF NQAS PROGRAMME



Dr Yashpal Sharma
President AHA
MBBS; MHA; FIMSA; AMT; NABH Assessor



Dr Shyama Nagarajan
Executive Director AHA
MBBS, PGDHHM, MHA, DNB, NABH ASSESSOR,



Maj Gen Jagtar Singh VSM,(VETERAN)
Finance Director AHA
MBBS, MD [HA]



Dr Rajiv Kumar Jain
Program Director [Academics & Research] AHA
MBBS;DCH;MD;DNB(HEALTHADMIN.INCL
HOSPITAL ADMIN.)



DR. ASHISH KUMAR GUPTA
Chief Organizer NQAS & Quality Programmes
MBBS, MS (Surgery), PGDHHM, MBA (HCA)
FMS (Double Gold Medalist), PGC in QM&AHO
NABH-Assessor, NQAS- National Assessor, NABL
Internal Auditor & Consultant



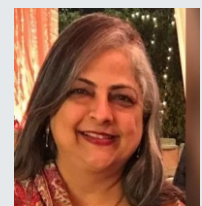
Gp Capt (Dr) Rajiv Pathni,(VETERAN)
MBBS, MHA, PGDHHM, MISAM, WHO Fellow
(Liverpool, UK), NABH Lead Assessor,
NQAS Assessor, Air Force Veteran



DR. AVDESH MEHTA
MBBS, DLO, MAHA, MAMS, MBA (FMS Delhi,
NQAS ASSESSOR



DR. POONAM RAJPUT
Bsc. MBBS, DGO, MBA(HCA) PG QM &
AHO, Black Belt Lean Six sigma, Internal Counsellor
NABH, National NQAS Assessor



DR. SANGEETA SHARMA
MBBS, MD (Pharmacology) PG Q & AHO (AHA),
MBA (HCA-FMS), MAHA
National NQAS Assessor



DR. ASHOK K RANA
MBBS, MD CHA
National NQAS Assessor, Ex- Director General of Health
Services, Delhi Govt



PROF. DR. AMIT LATHWAL
MBBS, MHA, AIIMS Delhi
National NQAS Assessor,

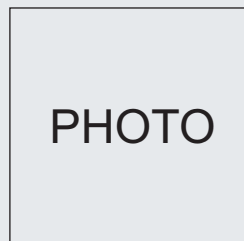
Participants Testimonials For NQAS Training Programme

	<p>The course was very interactive and enlightening one. It helped us develop a new approach toward looking at quality. This will be definitely helpful in our day to day quality improvement. –</p> <p style="text-align: right;">DR. NEHA PETKAR DQAC NHM, MAHARASHTRA</p>
	<p>The course was extremely helpful and covered the practical aspects which can be implemented in both public and private health facilities. Teaching faculty was friendly and supportive and had enriched experience in the field of Quality which gave the course more of practical touch.</p> <p style="text-align: right;">DR. SHRUTI SHARMA- DQAC RAIGARH, MAHARASHTRA</p>
	<p>Structure of the course is excellent. Faculty is excellent with an exemplary approach in teaching latest concepts of quality care.</p> <p style="text-align: right;">DR. VANDANA SAINI Sr. Specialists Obs & Gyn NDMC Medical College & Hindu Rao Hospital, Delhi</p>
	<p>I am satisfied with the training given by AHA on NQAS. During training, faculty was able to clear my doubts regarding the design process followed in hospital planning & provided real-life examples.</p> <p style="text-align: right;">DR. AARTI SINGH State Mental Health Consultant, UNICEF, Chattisgarh</p>
	<p>A well organized and informative course really improves the concept of quality and safety of patient.</p> <p style="text-align: right;">DR. VIPAN KUMAR MS & ENT Consultant – Healthmax Multispecialty Hospital, Ludhiana</p>
	<p>Excellent course structure and teachers highly recommended for all going forward in quality journey</p> <p style="text-align: right;">Dr SHREE DEVI MS M.D(s), Ph.D.PGDMB,(MBA). RESEARCH OFFICER (Siddha), SIDDHA CENTRAL RESEARCH INSTITUTE</p>
	<p>An excellent program which provides practical hands on training in methods to improve and assess the quality of services being provided by Health care facilities.</p> <p style="text-align: right;">DR. KAVITA DHALLA BDS CAS (Dental) LBSH NEW DELHI</p>
	<p>Excellent programme, everyone who is in the administration must take this training. Thanks to all team.</p> <p style="text-align: right;">MR. SUDHAKAR KUMAR SINGH Asstt Prof Narayan Nursing College- Rohtas</p>
	<p>This program is crisp & gives you an overall idea of quality & initiates a sense of looking into quality aspect of work</p> <p style="text-align: right;">DR. PIYSH KUMAR MISHRA District Programme Officer, Office Of Mission Director Cum CDMO IDHS –NEW District, DELHIGOVT</p>
	<p>I have learnt a lot in this training & especially faculty was super. I suggest all health care personal go for t his training it will help to understand the concepts of implementation of quality tools.</p> <p style="text-align: right;">DR. ADARSH VISHNOI BMO, CHC Distt Patan, Jabalpur, MP</p>

5 DAYS- CERTIFICATE COURSE IN NATIONAL QUALITY ASSURANCE STANDARDS [NQAS] 2024 REGISTRATION FORM

Print this form, fill it completely, attach your passport photo, scan it and send as attachment along with your high resolution passport photo and the receipt of bank transfer of fee, to ahaindia@ahaindia.org, manageracademics@ahaindia.org

To
The Programme Director
Academy Of Hospital Administration
AHA House: C-56/43, Institutional Area, Sector-62
Tel: 0120-4233761/62/63, Mob: 7827229979
NOIDA- 201 301, UP
Email: ahaindia@ahaindia.org, manageracademics@ahaindia.org
Website: www.ahaindia.org



DATES FOR PROGRAMME

Batch Name	Programme Dates	Closure date for registration	Please (√) the batch selected by you
NQAS/CC/2024/04	26th to 30th Nov -2024	20th Nov -2024	

Name.....

Qualification.....Designation.....

Name of Hospital/ Institution/Organization.....

Address.....

City.....Pin code.....Tel no.

Mobile No. [Whats app No.].....E-mail

PROFESSIONAL FEES:

PHYSICAL MODE

NON - RESIDENTIAL CANDIDATES

Rs. 15,000/-[Rupees Fifteen thousand only]*

RESIDENTIAL CANDIDATES

Rs.22,500/-[Rupees Twenty two thousand Five hundred only]*

*There is 10% discount (INR 1,500/-) from the academic fee only, for AHA members. Please quote your MAHA/AMHA/SMAHA No. to avail this.

Payment Details: NEFT/RTGS/DD/Cheque/Cash_____ [DD/ Cheque should be in favor of "Academy of Hospital Administration", payable at NOIDA] For Online Transfer:

Account Name: Academy of Hospital Administration

Name of Bank: SBI Account No: 31569221423 IFSC Code: SBIN0005222

[SIGNATURE]