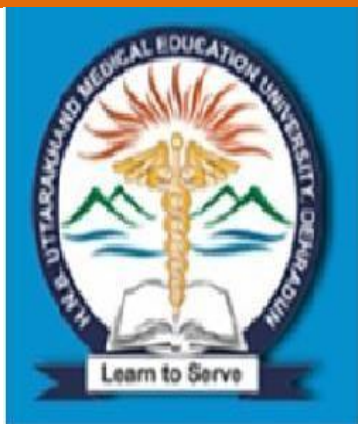


# **ADVANCE NURSING CARE ADMINISTRATION & QUALITY MANAGEMENT PROGRAMME 2024 -2025**



*We look for the best, nothing but the best in  
Management of Hospital and Health Services*

**SPONSORED BY NHM, UTTARAKHAND  
JOINTLY ORGANISED BY**



**HNBUMEU- DEHRADUN**

**&**



**AHA INDIA**

## **HNBUMEU - BACKGROUND**

**HN Bahuguna Uttarakhand Medical Education University, Dehradun,  
Uttarakhand**

The establishment of the Hemwati Nandan Bahuguna Uttarakhand Medical Education University fulfils one of very long cherished and important aspirations of the people of Uttarakhand to have best and highest level medical facility within the state. Although successive state governments tried to provide a chain of hospitals in the entire length and breadth of the state and also opened several medical, dental, nursing and para-medical colleges, both in the public and private sectors, for providing education in respective fields so that necessary trained personnel is available within the state for hospitals in Uttarakhand, still for various serious and critical cases the patients and their attendants had to run to Delhi and other distant places to get specialized and high level treatment. This caused insurmountable problems and incurring of huge funds in terms of money for them. This was because highest level medical education and research was not available within the state. Moreover, the medical, nursing and para-medical institutions were so far affiliated to non-medical universities in the state which only conducted their examinations and awarded degrees and diplomas and had no expertise to guide the quality of education and research. The establishment of the Hemwati Nandan Bahuguna Medical Uttarakhand Education University at Dehradun, by an Act enacted by the Uttarakhand Legislative Assembly and assented to by the Governor on 18 February 2014 by the Uttarakhand

## **AHA BACKGROUND**

Academy of Hospital Administration (AHA) is an autonomous professional organization consisting of highly qualified and experienced Experts and faculty in hospital & health systems operations management, public health and multispecialty facilities planning & architectural designing doyens, Quality management in health care delivery systems (NABH, NQAS & NABL) experts, public health strategists etc. AHA has a large panel of academia, experts in Bio-Medical Engineers, Health IT professionals, HTA, Telemedicine, Medical & Wellness tourism, Bio-Medical Waste Management, Lean & Six Sigma, and other allied fields in health related domains.

AHA was established in 1987 under Societies Registration Act, 1860 at AIIMS, New Delhi and later moved to its own campus to AHA House, Sector 62, NOIDA (UP).

In 1984, at Department of Hospital Administration, All India Institute of Medical Sciences, New Delhi, a group of highly dedicated visionaries, health systems academia decided to form an organization, which could carry out health system management development, training, conduct post graduate courses, professional consultancy, research and for exchange of knowledge conduct national & international conferences, be think tank, act as an association of hospital, health systems and allied disciplines professionals. Also be a resource and advisory body to Ministry of Health & Family Welfare Central and State Governments on all matters pertaining to Hospital & Health Systems planning, policy making and operational management. *This led to birth of first and the only 'Academy of Hospital Administration' in India in 1987.*

## **MISSION**

*“Developing and maintaining quality education, training, consultancy and research activities in health and hospital systems through active involvement of health care delivery planners, organizations and providers, to attain a leading role in continuously improving the performance of health care systems in the country”.*

## **ADVANCE NURSING CARE ADMINISTRATION & QUALITY MANAGEMENT PROGRAMME**

### **AIM**

To sensitise the mid level and senior staff on latest trends in nursing services administration and developments in respect of Quality management of hospitals and health services, and to enable them to take up higher responsibilities in management of quality nursing care services.

### **OBJECTIVE**

- a) To create an awareness of the changing and challenging roles of nursing services in management of nursing care with a view to providing quality care at optimum cost to the satisfaction of consumers.
- b) To equip the participants with knowledge and skill of quality management of nursing services, to carry out their responsibilities efficiently.
- c) To provide a platform for interaction amongst the participants and to identify the recent trends in specialty nursing.

### **ELIGIBILITY**

Nursing professionals engaged in planning and management of nursing care and nursing services at unit or sub-unit level in any health care institution, belonging to Government, Public or Private Sectors. Teaching staff in nursing schools/colleges are also welcome.

### **PROGRAMME OUTLINE**

- a) Role and functions of nursing professionals engaged in management of nursing care and nursing services.
- b) Management science and technology related to Quality Management as applicable in nursing services.

- c) Nursing management needs for speciality nursing areas like critical care, operating room, pediatric nursing, community psychiatric nursing, cardio-thoracic care and so on.
- d) Quality Standards applicable in areas of nursing care services, such as, Ward Management, Infection Control, Waste Management & stores management and so on.
- e) STRESS Management

### **COURSE GOALS**

1. Learn Fundamentals Nursing Services Administration of Quality Management System (QMS).
2. Study ISO 9001 QMS and ISO 9001 documentation.
3. Examine statutory and ethical issues applicable to patient care services and Quality management of Nursing care.
4. Examine dimensions of Quality and the levels of performance applicable to Nursing Services Administration
5. Examine quality needs in nursing services administration at various levels. Develop Quality criteria for nursing service and care, for patient safety, medication errors, sentinel events and importance of Nursing records and Nursing audit
6. Examine functional and quality needs in clinical and supportive services affecting nursing care.
7. Learn Leadership of team building and communication needs and analyze the quality requirements in management of human and material resources including equipment handling and care.
8. Examine trends in customer relationship management (CRM).
9. Study essentials in disaster management, waste management, hospital infection control etc.
10. Learn to prepare standard operating procedure (SOPs) and check list for quality audit, and nursing audit.
11. Study latest trends in health care services administration affecting nursing care.

### **TEACHING METHOD**

- a) Lecture discussion by eminent faculty staff drawn from hospital management, specialists and tutors from nursing colleges.
- b) Group Discussion , Case studies, Group presentation.
- c) Visit to an accredited hospital

## REGISTRATION FEE:

- **Rs. 30,000/-[Rupees Thirty thousand only]** per delegate [inclusive GST, lodging facility & study materials].
- Academy of Hospital Administration have own guest house in AHA House, NOIDA where we accommodate [32 persons].
- Fooding facility will be chargeable
- Registration Fee once paid will not be refunded. However, we shall allow the candidates to attend any of the subsequent programmes scheduled during the year 2024-2025.
- At par Cheque / Demand Draft (Only At par cheques acceptable) to be issued in favour of **"Academy of Hospital Administration", payable at NOIDA**, to reach the Chief Organiser, Academy of Hospital Administration by the date specified for registration.

Through Online :-

Account Holder's Name : Academy of Hospital Administration  
Name of Bank : State Bank Of India  
Account No : 31569221423  
Add : SBI Tower, Sector -61 NOIDA  
Branch Code : SBIN0005222

## CORRESPONDENCE ADDRESS

**Maj Gen (Dr) Jagtar Singh, VSM, Veteran**  
**CHIEF OF PROGRAMME & FINANCE**  
**DIRECTOR**

MOB: 98688 31775

**Dr. Rajiv Kumar Jain**  
**PROGRAMME DIRECTOR [ACADEMIC & RESEARCH]**

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**Dr. Shubhi Rastogi**

Manager Academics & OSD

C-56/43, Sector – 62, Institutional Area, NOIDA-201301, UP, India

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**ADVANCE NURSING CARE ADMINISTRATION  
&  
QUALITY MANAGEMENT PROGRAMME  
For Nursing Administrators [2024-2025]  
REGISTRATION FORM**

To,  
Programme Director  
AHA House  
C-56/43, Sector – 62, Institutional Area, NOIDA.  
Tel: 0120 – 4233761 / 62 / 63, **Mob:7827229979**  
Email: [ahaindia@ahaindia.org](mailto:ahaindia@ahaindia.org), [manageracademics@ahaindia.org](mailto:manageracademics@ahaindia.org)

Dear Sir,

1. Please register my/our names for the following course. (✓) as applicable.

	PROGRAMME DATES	LAST DATE FOR REGISTRATION	✓
NAC-5	15 <sup>th</sup> Jan to 20 <sup>th</sup> Jan 2024	Registration Opened	
NAC-6			

2. 

Name	Designation	Mobile No.	Email Id's
i)			
ii)			
iii)			

3. Official address of candidates for correspondence:

4. Details of Payments:

Issuing Branch	Amount	UTR/NEFT/D.D.No.	Date
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5. Accommodation: Yes / No

(Signature)