

**4 DAYS –  
NURSING EXCELLENCE PROGRAMME  
2022- 2023**



*We look for the best, nothing but the best in  
Management of Hospital and Health Services*

**ORGANISED JOINTLY BY**

**&**



**HNBUMU- DEHRADUN**



**AHA INDIA**

# Memorandum of Understanding between HNBUMEU & AHA



HNBUMU, Dehradun



AHA, India

Academy of Hospital Administration [AHA] and Hemwati Nandan Bahuguna Uttarakhand Medical Education University Dehradun [HNBUMEU] entered into the MOU for running all short term training programmes of AHA jointly in July 2021. The certificate of the all short term programmes will also be issued jointly by HNBUMEU and AHA.



## **HNBUMEU - BACKGROUND**

### **Hemwati Nandan Bahuguna Uttarakhand Medical Education University, Dehradun, Uttarakhand**

The establishment of the Hemwati Nandan Bahuguna Uttarakhand Medical Education University fulfils one of very long cherished and important aspirations of the people of Uttarakhand to have best and highest level medical facility within the state. Although successive state governments tried to provide a chain of hospitals in the entire length and breadth of the state and also opened several medical, dental, nursing and para-medical colleges, both in the public and private sectors, for providing education in respective fields so that necessary trained personnel is available within the state for hospitals in Uttarakhand, still for various serious and critical cases the patients and their attendants had to run to Delhi and other distant places to get specialized and high level treatment. This caused insurmountable problems and incurring of huge funds in terms of money for them. This was because highest level medical education and research was not available within the state. Moreover, the medical, nursing and para-medical institutions were so far affiliated to non-medical universities in the state which only conducted their examinations and awarded degrees and diplomas and had no expertise to guide the quality of education and research. The establishment of the Hemwati Nandan Bahuguna Medical Uttarakhand Education University at Dehradun, by an Act enacted by the Uttarakhand Legislative Assembly and assented to by the Governor on 18 February 2014 by the Uttarakhand

## **AHA BACKGROUND**

**Academy of Hospital Administration (AHA)** is an autonomous professional organization consisting of highly qualified and experienced Experts and faculty in hospital & health systems operations management, public health and multispecialty facilities planning & architectural designing doyens, Quality management in health care delivery systems (NABH, NQAS & NABL) experts, public health strategists etc. AHA has a large panel of academia, experts in Bio-Medical Engineers, Health IT professionals, HTA, Telemedicine, Medical & Wellness tourism, Bio-Medical Waste Management, Lean & Six Sigma, and other allied fields in health related domains.

AHA was established in 1987 under Societies Registration Act, 1860 at AIIMS, New Delhi and later moved to its own campus to AHA House, Sector 62, NOIDA (UP).

In 1984, at Department of Hospital Administration, All India Institute of Medical Sciences, New Delhi, a group of highly dedicated visionaries, health systems academia decided to form an organization, which could carry out health system management development, training, conduct post graduate courses, professional consultancy, research and for exchange of knowledge conduct national & international conferences, be think tank, act as an association of hospital, health systems and allied disciplines professionals. Also be a resource and advisory body to Ministry of Health & Family Welfare Central and State Governments on all matters pertaining to Hospital & Health Systems planning, policy making and operational management. *This led to birth of first and the only 'Academy of Hospital Administration' in India in 1987.*

## MISSION

*"Developing and maintaining quality education, training, consultancy and research activities in health and hospital systems through active involvement of health care delivery planners, organizations and providers, to attain a leading role in continuously improving the performance of health care systems in the country".*

## FIELD OF ACTIVITIES:

- **Education** –Hospital & Health Systems planning, operations management, material management, Facility Clinical, Supportive Services, Diagnostic Services, and Auxillary Services planning, etc.
- **Training Courses** – There are several courses being successfully run by AHA which includes Hospital & Health Care Organizations Management Courses, Quality & Accreditation (NABH) for Hospitals & CHOs, 3 Day National Quality Assurance Standards (NQAS) course (For Public Health Facilities –DH,SDH,CHC (FRU ) and, PHC, 5 Days NQAS, Assessor Course. Few courses being conducted presently are - PGDHM, QM&AHO Courses, NQAS (PH Facility), Medical Record Management Course, Health & Law Course, MBA (HCM) in colloboration, Six Sigma & Lean System.
- **Advisory** for needy organizations/Individuals
- **Professional Consultancy**– Hospital Planning, Designign & Operational Mangement, NABH Quality & Accreditation for Medical College Hospital, Detal College, Psychiatry Hospital, District Hosptial, CHC, PHC, Super Speciality Hospital, HCOs, Allopathic Clinics.
- **Medical Equipment Management** – Survery and assessment of maintence cost –District Hosptial, CHC, PHC, Mutlispeciality Hospital
- **Health Technology Assessment** – HTA Project of Medical Equipments
- **Medial Record Technology**, EMR, HMIS
- **Project Survey and Evaluation**,
- **Health Systems Research** – Unit Costing of Health System Procedures
- **Medical Audit, Telemedicine, Medical Tourism**,
- **Continuing Medical Education in Health Systems**,
- AHA provides expert assistance in preparation of Vision Document, Concept Note, Inception Report, Strategic planning and papers preparation.

# 4 DAYS NURSING EXCELLENCE PROGRAMME 2022- 2023

## INTRODUCTION

Nursing excellence is something every Nursing professional should strive for. It's not just how good you are as a nurse, but as a person as well. An excellent nurse is one that always goes one step farther in every way possible. They are the nurse that shows up early for rounds, and the one who leaves a little later to ascertain continuity of care. They are the nurse that never lets their outside life affect the lives of their patients or coworkers. To attain nursing excellence, one must be smart, respectful, kind, tough when necessary, and always willing to help.

The Nursing professionals are the cornerstone of any quality related programme in a health care organization. Keeping this in mind, Nursing excellence standards have been framed by NABH with a view to lay down the guidelines for evaluating the nursing services being provided by a Health Care Organization.

To sensitise the mid level and senior staff on latest trends in nursing services administration and developments in respect of Quality management of hospitals and health services, and to enable them to take up higher responsibilities in management of quality nursing care services.

## OBJECTIVE

- a) Helping nurses make their optimal contribution to patient and their work environments and the recognition of their efforts.
- b) This Nursing excellence programs recognize our peers doing outstanding work on behalf of high acuity and critical care nursing to improve patient care through system improvements, research and other meaningful contributions that advance the profession.
- c) To equip the participants with knowledge and skill of quality management of nursing services, to carry out their responsibilities efficiently.
- d) To provide a platform for interaction amongst the participants and to identify the recent trends in specialty nursing excellence.

## ELIGIBILITY

Nursing professionals engaged in planning and management of nursing care and nursing services at unit or sub-unit level in any health care institution, belonging to Government, Public or Private Sectors. Teaching staff in nursing schools/colleges are also welcome.

## PROGRAMME OUTLINE

1. Learn Fundamentals Nursing Services Administration of Quality Management System (QMS).
2. Study ISO 9001 QMS and ISO 9001 documentation.
3. Examine statutory and ethical issues applicable to patient care services and Quality management of nursing care.
4. Examine dimensions of Quality and the levels of performance applicable to Nursing Services Administration
5. Examine quality needs in nursing services administration at various levels. Develop Quality criteria for nursing service and care, for patient safety, medication errors, sentinel events and importance of Nursing records and Nursing audit
6. Examine functional and quality needs in clinical and supportive services affecting nursing care.
7. Learn Leadership of team building and communication needs and analyze the quality requirements in management of human and material resources including equipment handling and care.
8. Examine trends in customer relationship management (CRM).
9. Study essentials in disaster management, waste management, hospital infection control etc.
10. Learn to prepare standard operating procedure (SOPs) and check list for quality audit, and nursing audit.
11. Study latest trends in health care services administration affecting nursing care.

## TEACHING METHOD

- a) Lecture discussion by eminent faculty staff drawn from hospital management, specialists and tutors from nursing colleges.
- b) Group Discussion , Case studies, Group presentation.

## VENUE

AHA House, C-56/43, Institutional Area, Sector-62, NOIDA, up 201301.

## DATES OF PROGRAMME

BATCH NAME	PROGRAMME DATES
MDP/NE-1	13 <sup>TH</sup> TO 16 <sup>TH</sup> JULY 2022
MDP/NE-2	19 <sup>TH</sup> TO 22 <sup>ND</sup> OCT 2022
MDP/NE-3	14 <sup>TH</sup> TO 17 <sup>TH</sup> DEC 2022

## PROFESSIONAL FEES

### VIRTUAL MODE

- **Rs. 7,500/-** [Rupees Seven thousand five hundred only] [inclusive of GST, Course material, Faculty fee, Evaluation test, certificate & Group photo- soft copy].

### PHYSICAL MODE

### NON- RESIDENTIAL CANDIDATES

- **Rs. 10,000/-** [Rupees Ten thousand only]\* [inclusive of GST, Lunch, and two tea, Course material, Faculty fee, Evaluation test, certificate & Group photo].

### RESIDENTIAL CANDIDATES

- **Rs. 15,000/-** [Rupees Fifteen thousand only]\* [inclusive of GST, Boarding and Lodging for 5 days [Twin sharing AC Rooms], Course material, Faculty fee, Evaluation test, certificate & Group photo].

- ✓ Academy of Hospital Administration have own guest house in AHA House, NOIDA where we accommodate [32[ persons double bedded AC rooms] for board & lodging in a batch

- Registration Fee once paid will not be refunded.

Programme fee can paid online NEFT/RTGS in the following account:

Account Name	ACADEMY OF HOSPITAL ADMINISTRATION
Name of Bank	STATE BANK OF INDIA
ACCOUNT TYPE	SAVING
ACCOUNT NUMBER	31569221423
IFSC CODE	SBIN0005222

## CORRESPONDENCE ADDRESS

**Maj Gen (Dr) Jagtar Singh,  
VSM, Veteran**

**CHIEF OF PROGRAMME & BOE MEMBER**

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**Mr. Deepak Rai**

Manager Administration

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**4 DAYS- NURSING EXCELLENCE  
PROGRAMME 2022- 2023  
REGISTRATION FORM**

To,  
Programme Director  
AHA House  
C-56/43, Sector – 62, Institutional Area, NOIDA.  
Tel: 0120 – 4233761 / 62 / 63, 0120-3100468  
WhatSapp No: 7827229979  
Email: [ahaindia@ahaindia.org](mailto:ahaindia@ahaindia.org), [admin@ahaindia.org](mailto:admin@ahaindia.org) & [ahaindia1987@gmail.com](mailto:ahaindia1987@gmail.com)

Dear Sir,

1. Please register my/our names for the following course. (√) as applicable.

	<b>PROGRAMME DATES</b>	<b>LAST DATE FOR REGISTRATION</b>	√
<b>MDP/NE-1</b>	<b>13TH TO 16TH JULY 2022</b>	<b>05<sup>TH</sup> JULY 2022</b>	
<b>MDP/NE-2</b>	<b>19<sup>TH</sup> TO 22<sup>ND</sup> OCT 2022</b>	<b>10<sup>TH</sup> OCT 2022</b>	
<b>MDP/NE-3</b>	<b>14<sup>TH</sup> TO 17<sup>TH</sup> DEC 2022</b>	<b>10TH DEC 2022</b>	

2. Name Designation Mobile No. Email Id's

i)

ii)

iii)

3. Official address of candidates for correspondence:

4. Details of payment:

Issuing Branch Amount NEFT/IMPS/UTR DETAILS Date

5. Accommodation: Yes / No

(Signature)

**NOTE: Interested candidates may also apply via online to click**  
<http://www.ahaindia.org/form/application-form-for-admission#no-back>